



RETURN FORM

Thank You for shopping at Shark Motorcycle Leathers & Accessories
If you are using this form it means You are not 100% satisfied with Your purchase

We'll be more than happy to accept the goods as a **return**, on the agreement and understanding they are in the **same** [new and unworn] conditions they were sold/received in.

Simply print off and fill in this form, complete by **You** the customer, so that we know exactly who and why the return is occurring, so that we may raise the necessary **RMA** number [return merchandise authorisation] number and be sure to issue the **credit** the correct customer. Be advised, missed information will significantly delay and or potentially impede a successful return This form is NOT to be used for **Warranty Claims** *T&Cs apply – can be found on website

-----FOLD ON THIS LINE-----

SENDER: _____

Invoice Order Number:
N00 _____

<u>RETURN SHIPPING ADDRESS</u>
SHARK LEATHERS – SHOP 6 142 SIGANTO DRIVE HELENSVALE, QLD 4212
<i>Postage costs paid by customer</i>

<u>REASON FOR RETURN:</u>
1. Change of Mind: • Fitting / Size (too small/too large) • Don't like the look • No longer want/need
2. Ordered wrong item
3. Other
<i>Simply circle 1</i>

PRODUCT RETURNING	Size	Colour	QTY	New Size / Colour

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Q. Can we do a straight **exchange/swap**?

A. **Yes**, but only on following conditions:

1. Your return product is in the agreed acceptable condition,
2. You have **clearly** stipulated on Your **form**, Your preferred **colour/size**
3. We have in **stock** Your indicated selection, and
4. You have included an appropriately sized **Pre-paid** satchel to accommodate product or agree to **pay** the new **postage** costs for shipping

When any of the above are **not** meet, You will simply be issued a **credit** as per our Return Policy **T&Cs**
Returns are normally processed within **2-3** business days of us receiving them and You will be sent email notification of this – on the condition the **Return Form** contains all relevant details and is attached on the **outside** of the Return parcel/package – Thanking You in advance for co-operation