



RETURN FORM

Thank You for shopping at Shark Motorcycle Leathers & Accessories
If you are using this form it means You are not 100% satisfied with Your purchase

We'll be more than happy to accept the goods as a **return**, on the agreement and understanding they are in the **same** [new and unworn] conditions they were sold/received in.

Simply print off and fill in form, attached on **outside** of parcel/package so that we know exactly who made the return and why. In turn we will need to raise the necessary **RMA** [return merchandise authorisation] against the corresponding invoice/order, and be sure to issue the **credit** to correct customer. Be advised, missing information may significantly delay and or potentially impede a successful return **This form is **NOT** to be used for **Warranty Claims***

**T&Cs apply – can be found on website*

SENDER: _____

Invoice Order Number: _____

<u>RETURN SHIPPING ADDRESS</u> RETURNS - WAREHOUSE SHARK LEATHERS – SHOP 6 142 SIGANTO DRIVE HELENSVALE, QLD, 4212
Postage cost paid by customer

<u>REASON FOR RETURN:</u> 1. Change of Mind: • Size (too small/too large) • Don't like the look/fit • No longer want/need 2. Other [provide info]
<i>Simply circle 1</i>

NAME of PRODUCT RETURNING	Size	Colour	QTY	New Size / Colour

Q. Can we do an **exchange** [AKA create a New Order] on Your behalf, YES,

A. **Yes**, but only upon the following conditions being met:

1. Your return product is in the agreed acceptable condition
2. You have **clearly** stipulated on Your **form**, Your preferred **colour** and or **size of style**
3. We have Your preferred item **INSTOCK** at the time of Us receiving Your return **and**
4. You have included appropriately sized **pre-paid** satchel **or** agree to **pay** the new **postage** costs for shipping – should cost apply when order is under **\$200**
5. A handling & processing fee of **\$10.50** will be applied to Your new order, once paid will be dispatch new order
6. Discount codes/vouchers/coupons used for Your initial / original purchase can **NOT** be reused/applied

When any of the above are **not** meet or agreed to, You will simply be issued a **credit** as per our Return Policy **T&Cs**
Returns are normally processed within **2-3** business days of us receiving Your RTN, on the condition the **Return Form** contains all relevant details and is attached on **outside** of parcel/package. You will be sent an email notification of this [check spam/junk inbox] - Thanking You in advance for co-operation